

Voice2Pager™ Subscriber Guide

Welcome! This guide walks you through signing up, activating your account, opting in to text alerts, and using your Voice2Pager™ web portal.

1. Signing up for the service

Order Voice2Pager™ at voice2pager.com or from the PagersDirect™ store at pagersdirect.net. During signup, provide the email address you'd like tied to your account — this is the same address you'll use to log in to the web portal.

Every new account starts with a 7-day free trial — no credit card required. We set up your dedicated Voice2Pager™ phone number, configure your notification destinations, and email you when your service is active.

2. Approving your email & accessing the web portal

- You'll receive a welcome email from PagersDirect™ confirming your account and inviting you to set your portal password.
- Click the link in the email and choose a password. If the link expires, use the “Forgot password” option on the portal sign-in page and we'll send a fresh one.
- Once your password is set, log in at voice2pager.com using your email and password.

Tip: If you don't see the welcome email within a few minutes, check your spam or promotions folder, then contact support@pagersdirect.net if it still hasn't arrived.

3. Opting in to SMS (text) notifications

SMS text paging is an optional add-on on the Full Service plan. To keep things compliant with carrier rules, every mobile number that will receive texts must opt in first — a one-time step per number.

- Visit the SMS sign-up page at voice2pager.com/sms-optin (a link is also included in your welcome email).
- Enter the mobile number that should receive texts and check the consent box.
- Repeat for each mobile number you'd like added as an SMS destination.
- Reply STOP to any Voice2Pager™ text to opt out, or HELP for help. Standard message and data rates from your carrier may apply.

4. What you can do in the web portal

The Voice2Pager™ web portal at voice2pager.com is your control center. Full Service subscribers can:

- Read message transcripts — every voicemail is transcribed to text and date/time stamped.
- Listen to the original recording — play back the caller's voicemail any time, right in your browser.
- See the caller's phone number — Caller ID is captured automatically and included with every message.
- Manage your voicemail greeting — set your own customized outgoing greeting.
- Manage notification destinations — add, remove, or update pagers, pager apps, email addresses, and text numbers.
- Block unwanted callers — block spam and robocalls from ever leaving another voicemail on your line.
- Turn on Emergency Mode — callers skip the confirmation step so messages go out as quickly as possible.
- Turn on 160-character truncation, V2P+ caller review, Call-in Playback, and your free web send page.

5. Plans and included features

Voice2Pager™ Essentials Service Plan — \$19.95/month

Your email plus your pager. Everything you need, nothing you don't.

- Your own dedicated Voice2Pager™ number
- AI voicemail transcription
- Caller ID captured and included with every message
- Up to 100 messages per month
- 2 destinations: your email address and your pager or pager app
- Inbound email receiving at no charge
- Numeric paging at no charge
- Automatic translate-to-English (on by default)
- Free web send page
- Free options you can turn on: Emergency Mode, 160-character truncation, optional Call-in Playback (each check-in counts as one message)
- Additional destinations \$2/month each

Voice2Pager™ Full Service Plan — \$29.95/month

Up to 3 destinations plus your email, with full portal access.

- Your own dedicated Voice2Pager™ number
- AI voicemail transcription
- Caller ID captured and included with every message
- Up to 500 messages per month
- 4 destinations: Your email address and any combination of pagers, pager apps and/or email addresses
- Ability to set your own customized outgoing greeting
- Ability to block unwanted callers including spam and robocalls
- Full web portal with message and voicemail history
- Inbound SMS receiving at no charge
- Inbound email receiving at no charge
- Numeric paging at no charge
- Automatic translate-to-English (on by default)
- Free web send page
- Free options you can turn on: Emergency Mode, 160-character truncation, optional Call-in Playback (each check-in counts as one message), V2P+
- Additional destinations \$2/month each
- SMS text paging \$10/month, plus \$10/month per extra SMS destination

6. Pricing at a glance

Item	Price	Includes
Essentials Service Plan	\$19.95 / mo	Up to 100 messages per month, plus 2 destinations: your email address and your pager or pager app.
Full Service Plan	\$29.95 / mo	Up to 500 messages per month, plus 4 destinations and full web portal access.
Additional pager, email or pager-app destination	+\$2 / mo each	If you need additional destinations above the number included in your plan.

SMS (text) paging destination (Full Service only)	+\$10 / mo each	Send the transcribed message as a text to a mobile number. Priced per phone number.
Toll-free Voice2Pager™ number	+\$15 / mo	Optional — use a toll-free number instead of a local number for your service.
Message top-off — 100 extra messages	\$6.95 one time	One-time charge, not a recurring fee. Unused messages roll over month to month.
Message top-off — 500 extra messages	\$24.95 one time	One-time charge, not a recurring fee. Unused messages roll over month to month.

Running low on messages? You can add extra messages to your account at any time from the billing page in your web portal — \$6.95 for 100 additional messages or \$24.95 for 500 additional messages. These are one-time charges, not recurring fees. Top-off messages are used automatically once you pass your plan's monthly allowance, and any unused messages roll over month to month. Top-offs require an active monthly service plan: they add to your allowance, they do not replace your subscription. If service is cancelled or suspended, your remaining balance is held on the account until service resumes.

Cancel any time — service continues through the end of your paid month. If a renewal charge catches you by surprise, we'll refund it in full if you notify us by calling (877) 472-4370 within 3 days of the renewal date. Voice2Pager™ service is available to United States customers only.

7. Need help?

We're happy to help you get set up or make changes to your account. Contact PagersDirect™ at (877) 472-4370 or support@pagersdirect.net.

8. Message length: 160 characters or full text?

Traditional pagers cut every page off at 160 characters. Voice2Pager™ does not have to. Each destination on your account has a **Limit to 160 characters** switch, so you decide how much of the message that destination receives.

Setting	What the destination receives	Best for
On	The message is shortened to the first 160 characters, the way a traditional pager displays it.	Physical pagers and SMS numbers
Off (Full Message Mode)	The destination receives the entire message, with no cutoff.	Email addresses and pager apps on your phone

How long is a “full” message?

- **Voicemail transcripts** — delivered in full, no length cap. Whatever the caller says is transcribed and sent.
- **Inbound text messages** — up to 1,600 characters.
- **Web send page and inbound email pages** — up to 1,000 characters.
- **Your web portal** — always stores the complete message and the original recording, no matter how your destinations are set.

A note on physical pagers and SMS: these always receive the 160-character version, even with the switch turned off. Pager carriers and cell carriers shorten longer messages themselves, so sending the full text would only get cut off in transit. If you want the entire message, add an email address or a pager app on your phone as a destination and leave the 160-character limit off there.

Full Message Mode is included free with both the Essentials and Full Service plans. Full Service subscribers can change the setting themselves in the web portal; Essentials subscribers can call PagersDirect™ at (877) 472-4370 and we'll set it for you.

9. Sending a page by email

Anyone can send a message to your Voice2Pager™ destinations straight from email — no phone call needed. Inbound email paging is included at no charge on both plans.

Your Voice2Pager™ email address

your10digitnumber@mail.voice2pager.com

Example: if your Voice2Pager™ number is (856) 238-5895, email 8562385895@mail.voice2pager.com

How it works

- Use your 10-digit Voice2Pager™ number with no dashes, spaces, or the leading 1.
- The page that goes out includes the sender's address, the subject line, and the body of the email, in that order.
- Every destination on your account receives the page, exactly like a voicemail transcript.
- Each inbound email counts as one message against your monthly allowance.
- Messages are delivered up to 1,000 characters. Destinations with the 160-character limit switched on (physical pagers and SMS numbers) receive the shortened version.
- Attachments and images are not delivered — only the text of the message.
- Unwanted senders can be blocked by address or by whole domain; call PagersDirect™ and we'll add them to your block list.

Tips

- Keep the subject line short — it appears at the front of the page.
- Plain-text email works best. HTML signatures, disclaimers, and reply chains can push the important text past the character limit.
- Save the address as a contact on your phone so you can page yourself or your team in a couple of taps.
- Email paging can be turned off for your account at any time — just let us know.

Questions about email paging? Contact PagersDirect™ at (877) 472-4370 or support@pagersdirect.net.